

Social Media Policy

MerrionStreet.ie is the Irish Government News Service. This policy shows the social media that we are currently making use of, what you can expect on each of them, and how we interact with members of the public on these platforms.

Our use of social media platforms is not intended as a means of contacting the Taoiseach directly or of submitting press queries. Contact details for the Taoiseach's Private Office, the Government Press Office and other parts of the Department of the Taoiseach are available at http://www.taoiseach.gov.ie/eng/Contacts/Contact_Details.html.

MerrionStreet.ie is not responsible, liable for and does not endorse the privacy practices of any linked websites. Your use of social media websites is at your own risk. MerrionStreet.ie assume no responsibility or liability for any injury, loss or damage incurred as a result of any use or reliance upon the information and material contained within or downloaded from these websites.

Twitter @MerrionStreet

Staffing and origin of tweets

The @MerrionStreet account is managed by the MerrionStreet.ie staff who are co-located with the Government Press Office. Tweets will usually be posted by staff of MerrionStreet.ie but may also be posted by staff of the Government Press Office including the Government Press Secretary or Deputy Government Press Secretary. We do not use any automation to post content on Twitter.

Content

If you follow MerrionStreet.ie, you can expect our tweets to include:

- News stories and press releases
- Speeches and statements from the Taoiseach and Government Ministers
- Photos and videos from Government events and the Taoiseach's engagements
- Live tweeting of Government events
- Other content as deemed appropriate

Following and Retweets

If we follow another Twitter account, it does not imply an endorsement of any kind. Likewise, content retweeted by MerrionStreet does not imply any endorsement of the message tweeted or the individual or organisation who tweeted it. If you follow our account, we will not automatically follow you back.

@Messages and Direct Messages

We welcome feedback from our followers and will try to join conversations where possible. However, we may not reply individually to all messages we receive via Twitter. The best means of communicating queries to the Department of the Taoiseach or to the Government Press Office are via the contact details linked to above.

Availability

We update and monitor our Twitter account during normal office hours Monday to Friday. We will also update and monitor the account outside of these hours at our own discretion. Twitter may occasionally be unavailable and we accept no responsibility for lack of service due to Twitter downtime.

Facebook

Staffing and origin of posts

The facebook.com/merrionstreet account is managed by the MerrionStreet.ie staff who are co-located with the Government Press Office. Posts will usually be posted by staff of MerrionStreet.ie but may also be posted by staff of the Government Press Office including the Government Press Secretary or Deputy Government Press Secretary. We do not use any automation to post content on Facebook.

Content

If you like MerrionStreet.ie, you can expect our posts to include:

- News stories and press releases
- Speeches and statements from the Taoiseach and Government Ministers
- Photos and videos from Government events and the Taoiseach's engagements
- Other content as deemed appropriate

Comments on Facebook page and moderation policy

Comments posted on and messages received through our Facebook page are the views of individuals and do not represent the views of the Government. While we welcome comments and participation on this page, we do not accept responsibility for the content of any comment and reserve the right to remove comments that:

- contain abusive, obscene, indecent or offensive language, or link to obscene or offensive material
- are completely non-relevant to the item posted on the wall
- contain abusive language towards an individual
- constitute spam or promote or advertise products
- are designed to cause nuisance to the page administrator or other users

For serious and/or persistent breaches of the moderation policy, we reserve the right to prevent users from posting further comments.

Availability

We update and monitor our Facebook account during normal office hours Monday to Friday. We will also update and monitor the account outside of these hours at our own discretion. Facebook may occasionally be unavailable and we accept no responsibility for lack of service due to Facebook downtime.

YouTube

Staffing and origin of posts

The youtube.com/merrionstreet account is managed by the MerrionStreet.ie staff who are co-located with the Government Press Office. Posts will usually be posted by staff of MerrionStreet.ie but may also be posted by staff of the Government Press Office including the Government Press Secretary or Deputy Government Press Secretary.

Content

If you visit our YouTube page, you can expect our videos to include:

- Events attended by the Taoiseach or Government Ministers
- Messages to the public from the Taoiseach
- Information campaigns and features
- Other content as deemed appropriate

Comments on YouTube page and moderation policy

Comments are generally disabled on the Merrion Street YouTube page. We reserve the right however to allow comments on occasion. Comments posted on videos are the views of individuals and do not represent the views of the Government. We do not accept responsibility for the content of any comment and reserve the right to remove comments that:

- contain abusive, obscene, indecent or offensive language, or link to obscene or offensive material
- are completely non-relevant to the video posted
- contain abusive language towards an individual
- constitute spam or promote or advertise products
- are designed to cause nuisance to the page administrator or other users